

About Us

Maths Words Not Squiggles (MWNS), founded in January 2003 by our Principal and CEO, Sia Goutzas, offers exceptional Maths & English tuition for students from Kindergarten to Year 12. Our mission is simple: to help students gain confidence, enjoy learning and embrace all challenges with a positive attitude.

We guarantee personalised and focused lessons for every one of our students. We specialise in:

- Private Lessons: 1 teacher to 1 student
- Micro Groups: 1 teacher to 3 students

All MWNS centres create a safe, welcoming atmosphere where individual strengths are recognised and nurtured, and students are encouraged to learn at a pace that works best for them.

Enrolment Types

Students have the option of enrolling into one of the following two Enrolment Types.

Single Lesson: A one off enrolment for a specific day and time. This booking does not guarantee a recurring spot and future availability at the same time is not guaranteed.

Weekly Enrolment: A weekly, continuous booking for a specific day, time, subject & lesson structure starting from the initial enrolment date, paid fortnightly from your bank account through our Automatic Payment System.

Online Lessons

Students may choose to attend their lessons either in-person or online. Online lessons may be easily accessed via the Student Portal:

<https://stage.mwns.com.au/login>

MWNS will provide reasonable assistance to parents and students experiencing technical difficulties; however, MWNS is not responsible and may not offer credits, reschedules or refunds for issues beyond our control. This includes, but is not limited to, the student's device, internet connection, camera, audio, privacy settings, school permissions or other device or software settings.

MWNS Tutors

MWNS tutors are dedicated educators who have a current and cleared Working with Children's Check, are handpicked and specialise within their subject area.

Our tutors teach on specific days throughout the term. If a tutor is absent, we will endeavour to provide a replacement tutor for your child. If a replacement tutor cannot be assigned, we will notify you promptly and offer your child the option to attend their lesson either online or to reschedule to a more convenient time.

If your child's regular tutor is unable to continue teaching with MWNS, we will inform you as soon as possible to discuss alternatives. Our tutors have access to detailed evaluations written after every lesson which ensures they are always informed and able to continue your child's learning journey seamlessly.

MWNS Enrolment Pack

The MWNS Enrolment Pack includes a document wallet, writing book, homework sheet and MWNS tote bag. Students enrolled as a Weekly Enrolment also receive a textbook appropriate to their subject and level. Students are expected to bring their Enrolment Pack to each lesson, along with any additional material they need support with. Returning students will be issued a new textbook at the beginning of each school year.

An annual fee of \$44 per subject applies, covering the Enrolment Pack as well as all additional materials provided by MWNS.

Tuition Fees

Prices as of Tuesday 18th November 2025.

Primary:

Kindy - Yr6	Micro Group	\$64/hr
	Individual	\$98/hr

Secondary:

Yr7 - Yr10	Micro Group	\$68/hr
	Individual	\$102/hr

Senior:

Yr11 - Yr12	Micro Group	\$72/hr
	Individual	\$106/hr

Holiday Courses

Throughout the School Holidays, we offer Holiday Courses for specific subjects and year groups. If enrolled into a Holiday Course, students are required to attend on all scheduled days the course is held. If a student cannot attend a particular day, please notify our MWNS Admin Team to explore options of online attendance through our MWNS Student Portal.

Throughout the holidays, we also offer 2 hour Individual Study Sessions to focus on a student's specific needs.

Payment Options

Weekly Enrolments are paid fortnightly through our Automatic Payment System directly from your bank account. Further details about the schedule are incorporated into these Terms by the MWNS Direct Debit Payment Authority document, which is provided when this option is selected.

If you would like to pay for the full term upfront, you are welcome to do so by paying in cash, credit card or via a bank transfer. No discounts are offered when paying upfront.

New Enrolment Dates

During a calendar year, Weekly Enrolments which are paid via our Automatic Payment System, roll over into the following term, so there is no need to manually re-enrol.

Weekly Enrolments which are paid upfront for the term will need to be renewed for each subsequent term. Existing students can secure their current day & time at any time before the timetable opens to New Enrolments. Payment must be received prior to the dates listed below. As of these dates, we cannot guarantee your current spot will be available.

2026 New Enrolment Dates

- For Term 1: Tuesday 25th November 2025
- For Term 2: Tuesday 24th March 2026
- For Term 3: Tuesday 16th June 2026
- For Term 4: Tuesday 15th Sept 2026

All students are required to re-enrol for the new calendar year and students enrolled with us until the end of Term 4 will be given priority over new or returning students.

Pupil Free Days

MWNS continues to operate on Pupil Free Days as these are not uniformly observed at all schools. Parents are advised to check the MWNS

term dates as they may be different from the school calendar.

Public Holidays 2026

Our centres are closed on Public Holidays, and no lessons are held on these days. Consequently, fees are not charged for lessons that fall on a Public Holiday. The Public Holidays which fall within our "MWNS Term Dates 2026" are:

- ANZAC Day Sat 25th April
- King's Birthday Mon 8th June

Rescheduling Lessons

Students are welcome to reschedule lessons which have been placed into pending during the calendar year whilst a student is still enrolled with us.

Notice Requirements

Lessons can be rescheduled, or reserved to be made up later, via the Parent Portal up until midnight the day prior to the scheduled lesson.

Our Admin Team can reschedule lessons if the request is made during our working hours, as outlined in the "Administration Hours" section of this document, at least one day before the scheduled lesson.

Any lessons missed or cancelled on the day cannot be rescheduled due to insufficient notice.

Rescheduling Pending Lessons

Pending lessons can be rescheduled to any available lesson within the next 6 days.

If there is no availability within this timeframe, please check again within the following few days or contact our Admin Team who will be able to assist you.

All Pending Lessons expire as of the student's Enrolment End Date, which is the final date they are booked in for.

Parents are responsible for rescheduling any pending lessons before the student's Enrolment End Date.

No credits or refunds will be issued for missed lessons, with or without notice, unless required by law.

Illness Policy

If your child is unwell, please keep them at home and, if possible, have them join their lesson online via the MWNS Student Portal. Their regular teacher will be available online to ensure learning continues.

Students who arrive at the centre unwell will be isolated until they can safely travel home to

prevent the spread of illness to others. No credits or reschedules will be issued for students who are sent home unwell.

Pausing an Enrolment

Weekly Enrolments on the Automatic Payment System may be paused with a minimum of 15 days' written notice. Written notice must be emailed to admin@mwns.com.au. If notice is provided outside our Admin Hours, as outlined below, the 15 days' notice period will begin the day our Admin Team receives your email.

If a student intends to pause an enrolment so that they can enrol into a different subject or lesson structure, the notice period may still apply.

Enrolments are not linked to a specific tutor, so a change in tutor does not remove the requirement to provide notice before pausing an enrolment.

If an enrolment has been paid in full for the term, the student is required to see out the full term and is unable to pause their enrolment prior to the end of the term.

When a student is ready to resume tuition after a pause, availability for their previous day and time is not guaranteed. Lessons will be offered based on current timetable availability.

Administration Hours

School Terms

Monday to Thursday: 12:00pm till 8:00pm
Friday: 12:00pm till 7:00pm
Saturday: 8:30am till 3:30pm

School Holidays

Monday to Friday: 9:00am till 3:00pm
Saturday: Closed

Lesson Times

School Terms

Monday to Thursday: 3:00pm till 8:00pm
Friday: 3:00pm till 7:00pm
Saturday: 9:00am till 3:30pm

School Holidays

Monday to Friday: 9:00am till 3:00pm
Saturday: Closed

MWNS Term Dates 2026

Students are required to attend the full MWNS term independent of the school they attend.

Term 1: (10 Wks)

Tues 27th Jan – Thurs 2nd April

Term 2: (11 Wks)

Mon 20th April – Sat 4th July

Term 3: (10 Wks)

Mon 20th July – Sat 26th Sept

Term 4: (10 Wks)

Mon 12th Oct – Sat 19th Dec

General Contact Details

02 9697 9999 | admin@mwns.com.au

Centre Contact Details

L1, 698 Pittwater Road **Brookvale** NSW 2100

brookvale@mwns.com.au

319 Kingsway **Caringbah** NSW 2229

caringbah@mwns.com.au

231 Wardell Road **Dulwich Hill** NSW 2203

dulwichhill@mwns.com.au

L1, 120 Erina Street **Gosford** NSW 2250

gosford@mwns.com.au

351 Gardeners Road **Rosebery** NSW 2018

rosebery@mwns.com.au

737 Darling Street **Rozelle** NSW 2039

rozelle@mwns.com.au

21 Albion Street **Waverley** NSW 2024

waverley@mwns.com.au

313 Penshurst Street **Willoughby** NSW 2068

willoughby@mwns.com.au

Updates to Terms & Conditions

MWNS may amend these Terms & Conditions at any time. Any changes will be communicated to families via email and will take effect from the date specified in that communication. Continued enrolment after the effective date will be deemed acceptance of the updated Terms & Conditions